

SHYMI MS

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SENIOR SOFTWARE TEST ENGINEER

- Over 4.9 years' experience in Manual Software Testing.
- Experience in SharePoint Product Testing, Client - Server Testing and Web Testing, Windows and Mobile Applications (Android and IOS, Power Apps), Kiosks.
- Experience in Workflow management using Power Automate
- Good in Regression & Negative Testing, Retesting, UI & Compatibility Testing, Integration Testing, User Acceptance, Data Interface & Migration Testing (using Sharegate), Performance and security testing according to individual user roles
- Supervisory skills, testing custom webparts, Application pages, Functional and Non-Functional, Permission levels, System testing and Perform thorough regression testing when bugs are resolved.
- Experience in Direct Client Handling, project coordinating, Requirement gathering, coordinating with onsite and offshore team on requirements and assist them to resolve their issues.
- Managing and Interacting with QA Team members Prioritise, plan, and coordinate testing activities, Interacting with development team and managements.
- Experience working in Agile Scrum Development environment.
- Extensive knowledge about all the phases of SDLC and STLC.
- Plan QA Processes – Test Scenarios and Test Cases Preparation and execution, Test Case Reviews, and follow-ups
- Identify, record, document thoroughly and Defect finding, Defect Analysis, Report Defect and Bug Tracking, Root Cause Analysis of the issue.
- Hands on experience with Test Management Tool and Project management tools - TFS, Teams, Balsamiq, Intervals, Trello, Redmine.
- Experienced in leading a team of QA members, assigning tasks and scheduling testing activities, Manage and Train other QA team members.
- Preparing release note and Report QA processes status
- Conducting and coordinating Interviews.

PROFESSIONAL EXPERIENCE (4.9 Years)

- Senior Software Test Engineer in Global Infonet Inc (October 2017- Present)
- Software Test Engineer in Xtapps Software Solutions
- Software Test Engineer in 4Tune factory

PROJECTS

1. **AMROS- Aviation Maintenance Repair and Overhaul System** (ASP.Net, MSSQL, MVC)
AMROS (Aircraft Maintenance Repair and Overhaul System) is a solution to manage aircraft maintenance and related logistics for a well-known aircraft maintenance company in US. It is a combined application of web, desktop, and mobile application. It is a complete and consistent maintenance management system with a friendly user interface, for managing different phases of maintenance and repair of Aircraft. With the help of this system every department within the organization can manage its own information using reliable and verified data provided by other parties enabling a streamline process. The applications developed are AMROS web applications, Kiosk Application and Handheld/Mobile application.
2. **MRO Holdings – PEGASIS** (Angular 4 SPA, ASP.NET core, SQL 2016)
PEGASIS (Performance Evaluation Generator and Safety Information System) is to manage the Safety, Quality, and Maintenance performance of a flight repair station. It also aims in the efficiency of data entry and retrieval.
3. **Recruitment management System** (SPFx, ReactJS, SP Designer 2013, InfoPath 2013, VS 2013, SP Online & 2016, Power Automate, Power Apps)
Recruitment Management System is designed to help HR team streamline the hiring process at each step from job creation to employee onboarding

4. **Project management** ((SPFx, ReactJS, SP Designer 2013, InfoPath 2013, VS 2013, SP Online & 2016, Power Automate, Power Apps)
NextGen solution ensures seamless project management and helps business meet objectives, cut costs, reduce risks, and improve their success rate.
5. **Contract Management System** (SPFx, ReactJS, SP Designer 2013, InfoPath 2013, VS 2013, SP Online & 2016, Power Automate, Power Apps)
Contract Management System (CMS) offers an effortless contract management life cycle platform and gives users the power to streamline the contract life cycle process on your SharePoint tenant, users can control and edit contracts, track obligations, set review dates, review all components of your vendor and customer contracts, and more.
6. **Vendor Management system** (SPFx, ReactJS, SP Designer 2013, InfoPath 2013, VS 2013, SP Online & 2016, Power Automate, Power Apps)
Vendor Management System (VMS) offers an effortless contract vendor management platform and gives users the power to streamline how you handle vendors on your SharePoint tenant, users can track vendor data, manage vendor contracts, track obligations, rate vendors, and provide vendors a self-service portal to update their info.
7. **Policy Management** (SPFx, ReactJS, SP Designer 2013, InfoPath 2013, VS 2013, SP Online & 2016, Power Automate, Power Apps)
This solution offers companies a modern, sleek policy and procedure management tool built to help and protect organization.
8. **CRM** (SPFx, ReactJS, SP Designer 2013, InfoPath 2013, VS 2013, SP Online & 2016, Power Automate, Power Apps)
CRM system offers an effortless customer relationship management platform and gives users the power to kickstart the sales process and turn conversations into conversion, users can manage leads, track sales activities, and take control of the sales pipeline.
9. **Help Desk** (SPFx, ReactJS, SP Designer 2013, InfoPath 2013, VS 2013, SP Online & 2016, Power Automate, Power Apps)
Help Desk solution is here to help you deliver the best support to your customers.
10. **Learning Management System** (LMS) (SPFx, ReactJS, SP Designer 2013, InfoPath 2013, VS 2013, SP Online & 2016, Power Automate, Power Apps)
A Digital learning platform to streamline the training process for new employees in an organization s to focus on employee training to stay competitive in their industries
11. **Employee Performance management** (SPFx, ReactJS, SP Designer 2013, InfoPath 2013, VS 2013, SP Online & 2016, Power Automate, Power Apps)
A Solution to keep employees motivated and working on improving their performance is the other crucial half to successfully managing your business.
12. **Employee onboarding** (SPFx, ReactJS, SP Designer 2013, InfoPath 2013, VS 2013, SP Online & 2016, Power Automate, Power Apps)
Having a high-quality employee onboarding process ensures better outcomes for employee productivity and long-term retention.
13. **Asset Management** (SPFx, ReactJS, SP Designer 2013, InfoPath 2013, VS 2013, SP Online & 2016, Power Automate, Power Apps)
Asset Management System is developed to simplify that process of Managing assets when you have a long list of assets spread across different departments, trying to track them and get a detailed overview can become complicated.
14. **Board meeting** (SPFx, ReactJS, SP Designer 2013, InfoPath 2013, VS 2013, SP Online & 2016, Power Automate, Power Apps)
Board management software have the ability to hold one time/ recurring board meetings with ease. Manage all board meeting documents, meeting minutes and all communications in one simple portal.
15. **CRM APP** (Microsoft Power Apps, Power Automate)
To manage sales opportunities by using Microsoft SharePoint and Office 365 intranet tools. It easy for everyone in your organization to get the information needed to deliver great customer experience.
16. **Insta expense APP** (Microsoft Power APPS, Power Automate)
An Expense management app which involves Expense tracking, simply approve, or deny these expenses and send the response.

17. **MyGrator** (Microsoft .NET)
MyGrator is a timesaver tool for content migration from traditional file servers, SharePoint Servers, OneDrive folders and vice versa. It comes with a dashboard that keeps you informed about the Migration Task status and performance.
18. **McVeigh & Mangum Engineering.INC** (Microsoft.NET)
This is project Management solution within an organization.
19. **Matrix One source** (Microsoft .NET)
This is a tool to be utilized by both underwriters and sales managers and can store submissions, track the history of submissions, and generate quotes for sales agents. Sales managers can monitor their sales agents' activity, access various statistical logs, and view any sales submission that has been entered into the system.
20. **Baptist Health care, Baptist Physician Partners, BMFP** (Sitecore)
Both the portals are mainly to submit physician's profile and practice submissions.
21. **Grandaire** (Microsoft .NET)
This is a gateway to sell the residential and commercial heating and air conditioning equipment, parts, and supplies.
22. **Mom Tribe** (iOS)
An iOS Mobile application which helps you connect with moms in your city.
23. **Safest Drive** (PHP, iOS & Android)
A Mobile application to control the usage of mobile phones while driving.
24. **Green Berg Resorts** (PHP)
A Website for Tourism, Travel, Resort Bookings.

PERSONNEL SKILLS

- Good oral, written communication skills, documentation skills
- Ability to work independently and as a team member
- Ability to deal with people diplomatically
- Willingness to learn and hard work
- Adaptability to any kind of circumstances and culture.
- Ability to work on multiple projects in a fast-paced team environment.
- Supervisory skills including the ability to:
 - Communicate well with co-workers, management, and outside vendors
 - Independently plan and monitor projects ensuring timely and cost-efficient task completion
 - Make work assignments and gauge individual progress

EDUCATIONAL QUALIFICATION

- Bachelor of Technology in Information technology from MGUTY (2015)
- Class XII th from BHHSS, India (state) (2010)
- CBSE Class Xth from Cross land public school, India (2008)

PERSONAL DETAILS

- Gender - Female
- Nationality - Indian
- Marital Status - Single
- Languages Known - English, Hindi, Malayalam, Tamil

DECLARATION

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned.

Place: Kakkannad

Yours Sincerely,
Shymi MS