MILAN MARKOVIC

**SOFTWARE QA ENGINEER**

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Software QA Engineer with more than 3 years of hands-on experience performing different types of testing:

Black Box, Ad-hoc, Smoke, Regression, Compatibility, Boundary, GUI and E2E testing for both Web and Mobile applications. Familiar with such tools as Xcode, Android Studio, ADB and UNIX commands, Chrome DevTools. Experienced in creating and executing test cases in TestRail based on the requirements and filing bug tickets in Jira. Quality-driven and detail-oriented team player.

**S K I L L S**

Platforms: macOS, Windows, Linux, iOS, Android

Browsers: Chrome, Safari, Firefox, IE, Edge, Opera

Web testing: Chrome DevTools

Mobile testing: Android Studio, Xcode, ADB, UNIX, BrowserStack

Bug tracking: Jira, Bugzilla

Test management: TestRail

API testing: REST API, Postman, Charles Proxy

Database: MySQL

Languages: English, Serbo-Croatian, Bosnian

**P R O F E S S I O N A L E X P E R I E N C E**

**Software QA Engineer**, Tata Consultancy Services, Aug 2018 – Current

New York, NY

* Performing functional and UI testing based on web and mobile devices
* Creating and executing test cases in TestRail against the requirements
* Reporting defects in Jira and monitoring defect status until resolved
* Performing compatibility testing on a variety of devices and platforms using BrowserStack
* Interacting with development and product management to resolve technical issues to ensure quality product
* Working in an agile environment and participating in daily standup meetings to discuss findings
* Improved team efficiency by implementing new working tools
* Decreased the overall test case creation time by 10% by developing templates and subroutines

**Junior QA Engineer-Internship**,Comtrade Group, May 2017 – Mar 2018
Belgrade/New York, NY

* Tested a mobile app by using Android Studio and Xcode tools to simulate the real device experience
* Performed smoke and regression testing to ensure the reliability of the system after release
* Created and maintained bug tickets in Bugzilla
* Helped teams deliver products within the required time, budget and, quality

**E D U C A T I O N**

Certificate in Project management - Continuing and Professional Studies at Baruch Collage, NY

BA in Civil Engineering - University of Belgrade, Serbia

References available upon request